

GASPOA MAMALISHE Privacy Notice

Version 1.0 | Effective date: 27 August 2026

Our promise

GASPOA collects and uses information needed to provide, protect and improve MAMALISHE. We aim to keep the service clear, individual and accountable.

1. Who this notice covers

This notice applies to participating MAMALISHE vendors, group leadership, field agents, GASPOA staff and approved delivery partners. GASPOA is the organization responsible for the MAMALISHE service records described here.

2. Information we collect

- Name, phone number, identification and other KYC information.
- Business, group, recognized Chairman, official region, district, ward and street or mtaa information.
- UMALITA validation and group leadership records.
- Package, subscription, prepaid balance, daily charge, payment and refill records.
- GASPOA equipment assignment, delivery confirmation and recovery records.
- Photos, signatures, notes and problem reports captured during field operations.
- Basic device and access information used to secure the service.

3. How GASPOA uses information

- Register and validate vendors and groups.
- Activate and manage individual MAMALISHE subscriptions.
- Record payments, prepaid balances and daily charges.
- Coordinate refill delivery, proof of delivery and service problems.
- Manage individual equipment recovery and reassignment when required.
- Send receipts, service updates and important account notices.
- Prepare operational, financial and pilot reports.
- Protect the service and meet applicable legal obligations.

4. Consent

Before a subscription is activated, the vendor reviews the consent information and records active consent. A vendor may withdraw consent through the available MAMALISHE channel. Withdrawal may prevent GASPOA from providing consent-dependent services until consent is recorded again.

5. Sharing information

GASPOA may share the minimum necessary information with authorized GASPOA staff, assigned field agents, approved LPG delivery partners, payment providers, SMS providers and competent authorities where required. GASPOA does not sell vendor personal information.

6. Individual service records

A MAMALISHE subscription, payment history and any equipment recovery action belong to the individual vendor. Group leadership may support coordination and discipline, but a vendor's payment problem must not be applied as collective punishment to the group.

7. Security and retention

GASPOA uses access controls and operational safeguards to protect information. We retain information only for as long as needed for the service, audit, dispute resolution, reporting and legal obligations, after which it is securely deleted or anonymized where appropriate.

8. Your rights

Subject to applicable law, you may ask GASPOA to access, correct or explain personal information held about you. You may also ask questions about consent and how your information is used.

9. Updates and contact

GASPOA may update this notice when the service or legal requirements change. The latest version is made available through GASPOA public channels.

Questions about this notice or your MAMALISHE information can be directed to GASPOA through the contact details shown on the GASPOA public page or through your assigned agent.